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January 18, 2002

Atterney General John Ashcroft US Department of Justice 950 Fennsylvania Avenue, NW Washington, DC 20530-0001

Deac Mr. Ashcroft:

I am writing to express my support for Microsoft in light of recent litigation against them Microsoft is a great company with great products available to the public at very reasonable prices. It has been an industry leader who has done much to stabilize the IT industry and the economy. With this layoutt, Microsoft has been forced to shift their attention from producing new products to defending themselves in court. This reduced production has doubtless made a damaging impact on the IT industry and the economy as a whole.

In the interest of settling the matter more quickly. Microsoft agreed to procedures and obligations that the US Court of Appeals did not even find problems with. For one example, Microsoft decided to allow computer makers to remove the "paths" that consumers use to access vanous Windows programs. These include programs like Explorer and Media Player. Doing this will enable software made by companies such as Netscape or RealNetworks to use those paths instead. This will intensify competition, which will benefit consumers.

I look forward to this matter being wrapped up as soon as possible. It has gone on for far too long, and has done severe damage to the country on a whole. I appreciate the willingness of your office to hear the views of the public. I trust that you will conclude that wrapping this matter up will be in the best interest of the public.

Sincer iv,

Alice Fass